

## Prepaid Disclosure Statement

The Public Utility Commission of Texas has mandated that no later than October 1, 2011 any customer on a prepaid plan who has a smart meter must conform to new prepaid rules and Apollo must provide this Prepaid Disclosure Statement.

Please know, the continuation of electric service depends on you prepaying for service on a timely basis and if your current balance falls below the disconnection balance, you may be disconnected with little notice.

Apollo Power & Light may require a prepayment of up to \$75 to initial or reconnect electric service.

Apollo Power & Light accepts payments at ACE Cash Express, Dolex Dollar Express, MoneyGram, during their store hours, by debit or credit card online 24 hours a day/7days a week online at [www.apollopowerlight.com](http://www.apollopowerlight.com) or by calling Apollo at 1-877-585-7195 between the hours of 8:30 AM and 8:00 PM CST Monday through Friday or 9:00 AM and 1:00 PM CST on Saturday. The company also accepts payments mailed to:

**Apollo Power & Light, LLC**  
111 East University Drive  
Suite 103-368  
Denton, TX 76209-2000

Please be aware, your service may be disconnected if your prepaid balance falls below \$10. Apollo will only disconnect your service after it provides a warning to you communicating that your current estimated prepaid balance has between 1 and 7 days remaining. Notifications will come in the form of emails, texts and/or telephone calls depending upon the information you provided upon enrollment.

Prepaid service is not available to critical care or chronic condition residential customers as defined in section 25.497 of the Substantive Rules Applicable to Electric Service Providers, which can be found at <http://www.puc.state.tx.us/agency/ruleslaws/subrules/electric/25.497/25.497.pdf>.

Thank you for your business and we look forward to providing you with electricity!

Apollo Power & Light